

## CLAIMS

I claim:

1. 1. A method for enhancing the use of the Internet, comprising:
  2. installing software into an Internet connection device to enable said connection device to add a link to an e-mail message requesting a recipient of the e-mail to place a telephone call to a designated telephone number; and
    5. wherein said link includes information to enable the e-mail recipient to download a computer program into the e-mail recipient's computer to facilitate the placing of said telephone call from the e-mail recipient's computer.
  2. 2. The method of claim 1 wherein said Internet connection device is a personal computer.
  1. 3. A method of communication utilizing the Internet, comprising:
    2. receiving on a server an e-mail message transmitted from a first computer, which e-mail message includes a request to an intended recipient of the e-mail for a return telephone call to a telephone number designated in the e-mail;
      5. transmitting said e-mail message to a second computer specified in an address associated with said e-mail message, and including in said e-mail transmission the address of a gatekeeper, said gatekeeper adapted to supply an address of a gateway through which a telephone call originated on said second computer may be routed to said telephone number designated in said e-mail message.
    1. 4. The method of claim 3 wherein said gatekeeper is further adapted to confirm authentication information supplied in the e-mail about the e-mail user sending the e-mail.

1       5.     A method of providing communications, comprising:  
2           receiving on a first server an e-mail transmission from a first Internet connection  
3     device originated by a first e-mail user, said e-mail transmission including a link which  
4     when displayed on a second Internet connection device enables a second e-mail user of said  
5     second Internet connection device to initiate voice communication between said second  
6     Internet connection device and a telephone number specified in said link;  
7           transmitting said e-mail message from said first server to an address of said second  
8     Internet connection device; and  
9           generating a telephone call from said second Internet connecting device to said  
10    telephone number.

1       6.     The method of claim 5 wherein said second Internet connection device obtains from  
2     a gatekeeper the address of a gateway through which said telephone call may be connected  
3     to said telephone number.

1       7.     The method of claim 5 wherein said first Internet connection device is a personal  
2     computer.

1       8.     The method of claim 5 wherein said second Internet connection device is a personal  
2     computer.